BRIGADOON GATE ENTRY

The entrance gates to the Brigadoon subdivision open at 04:30am and close at 6:00pm each day.

NEW MEMBERS/RESIDENTS

New Brigadoon member/residents need to contact the gate access administrator to obtain their credentials for gate access. Old member/resident access information is revoked when they no longer own a home in the subdivision.

BRIGADOON GATE ACCESS SYSTEM

The Brigadoon gate house uses a Lift Master My Q Community System that incorporates an intuitive and user-friendly internet cloud access program. The access panel is located adjacent to the gate house entry door. The display panel provides an easy touch screen with:
a) a directory menu to locate and contact a member/resident of the community,
b) a keypad to enter an access code.

RFID ACCESS TAGS

Gate access is controlled via a small RFID tag (Radio Frequency Identification tag) mounted to your car windshield. As you slowly approach the entry gate, the RFID tag is sensed* and the gate will open automatically. RFID tags are available at a minimal cost to Brigadoon members/residents.

*The range of the RFID sensor is limited to 30 feet. The sensor for the RFID tag reader is located high up on the front entry side of the gate house. The sensor is more accurate when it has a more direct line of sight with the RFID tag. The tag should be placed on the inside of the driver's side windshield. Inside placement will protect the tag from the elements, so they will function for a longer amount of time. The RFID tag needs to be placed at least 2.5 inches away from any metal, and cannot be installed behind window tinting or windshield screening.

RFID tag mounting instructions are located on this website.

When leaving the subdivision, the exit gate operation uses an "inductive loop system" embedded in the surface of the road. The loop system is approximately 30 feet from the gate.

Entry and exit gates open slowly, so please be patient, and proceed with caution.

TO ACCESS THE MEMBER/RESIDENT DIRECTORY

Select 'Resident Search' on the touch screen to see a list of residents. Scroll the list, or enter a last name to locate a member/resident's name in the directory (you can elect not to be included in this directory). The system calls the phone number that you provided to the gate access administrator. Your phone will display phone number (256) 501-1608* with a call

label of "Brigadoon HOA". A normal phone conversation can be held between you and the caller who is at the access panel. Pressing 9 on your phone, prior to hanging up, will open the entry gate.

* It is recommended that you add the access control panel phone number to your contacts list on your phone so you do not inadvertently block or ignore incoming calls from this number. This is also an excellent place to store your unique entry access code.

TO OPEN THE GATES WITH A MEMBER/RESIDENCE ACCESS CODE

Each member will be provided a unique entry access code (one per household). Should your RFID malfunction, or if you are in a vehicle without an RFID tag, you can open the gates with your code. Select "Entry Code" on the touch screen. Then use the virtual key pad to enter your access code. The entry gate will open.

Please do not give out your access code to help maintain our neighborhood security. If you think your access code has been compromised or if it needs to be changed, contact the gate access administrator.

TO REQUEST GATES OPEN BEYOND STANDARD CLOSING TIME

Contact the gate access administrator by phone or email with your request to keep gates open beyond standard closing time. This request should be made a few days before your event or needs.

SERVICE PROVIDERS / DELIVERY SERVICES / OTHERS NEEDING ACCESS

Access codes can be made available to those needing access after the gates are closed. Example: UPS. Notify the gate access administrator to request a code.

EMERGENCY RESPONDERS

Brigadoon's entry gate is a Siren Operated Gate and can be opened via any emergency vehicle's siren (YELP siren). Emergency Responders also have an access code for the front gate, made available to them by the Limestone County Alabama Emergency Management Agency (EMA). This information is shown on their response screen from the 911 call center.